

## WorkSource & WIOA Program Quick FAQ

1. Are you WorkSource?

No, but WorkSource is one of our partners and a contractor (i.e., WSW funds some of WorkSource's programs).

2. How do I apply for training funds and/or WIOA scholarships for training?

Each WorkSource office holds a weekly information session that provides an overview of services and gives you the next steps in signing up for WIOA.

- Vancouver WorkSource holds session on Friday from 1-2 p.m.
- Cowlitz/Wahkiakum WorkSource's sessions are Wednesday from 10-11 a.m.

3. I was denied/deemed ineligible for WIOA funds. What do I do now?

Several factors are reviewed before opportunities for retraining are determined. Training is based on eligibility. If you were denied or deemed ineligible, you should have received a reason for the denial and been provided with next steps. If you would like additional information, contact [mmcclanahan@esd.wa.gov](mailto:mmcclanahan@esd.wa.gov).

4. I have a complaint about WorkSource; whom should I contact?

Please contact [agimlin@workforcesw.org](mailto:agimlin@workforcesw.org).

5. I am a veteran and need training and job search assistance. Whom do I talk to and what programs are available for me?

All WorkSource staff are trained to assist veterans. However, if you qualify for the Disabled Veterans Outreach Program, please check in at the front desk and tell them you are a disabled vet and would like to speak with a Veteran's representative.

6. I'm out of work and my unemployment has run out. Whom do I contact about emergency assistance?

Emergency assistance can vary depending on your needs. Ask a WorkSource representative to provide you with resource information.