



Recruit, Train Place Evaluator RFP Questions and Answers – 6/13/2019

1. By comparative impact, are you looking to compare the different services and their impacts on participant's employment, or do you mean something else (e.g., having a comparison group)?

Answer: Many customers who come to WorkSource will be eligible to participate in RTP workshops, but will elect not to participate. These individuals can serve as a control group to compare employment outcomes with those who attended RTP workshops.

2. How many different services do you offer? Are participants partaking in multiple services?

Answer: WorkSource offers a variety of services to job seekers, ranging from workshops, on-the-job trainings (OJT), apprenticeship pathways, and case management. WorkSource receives WIOA funding and offers various services to job seekers based on eligibility. This evaluation is seeking to understand the impact of these specific RTP essential skills workshops on employment outcomes.

3. How many WorkSource participants participated in the Recruit, Train, Place services?

Answer: WorkSource plans to serve a minimum of 550 (non-duplicative) customers with at least one Essential Skills Workshop by February 28, 2020.

4. What types of existing data sources do you have available for analysis? Does this include participant employment data? Does it include any survey/feedback data from participants?

Answer: Program data and participant employment data is recorded in the Washington State Efforts to Outcomes (ETO) software. Customer feedback and satisfaction surveys are provided to WorkSource customers.

5. What format is the quantitative data going to be in?

Answer: ETO data is generally exported in Excel spreadsheet format.

6. How many staff members would you like us to interview?

Answer: We recommend interviewing the members of the WorkSource workshop functional team, as well as WorkSource leadership, and other members of the integrated system. This will likely equate to 6-12 people.