

workforce southwest Washington

### WSW BOARD OF DIRECTORS MEETING Wednesday, June 12, 2019 4:00 pm to 6:00 pm Bridgeview Resource Center – Vancouver, WA

4:00 pm	Welcome, introduction of members, guests, and staff	
4:05 pm	Bridgeview Welcome	Jan Wichert
4:10 pm	<ul><li>Consent Agenda</li><li>Minutes &amp; Contract Memos</li></ul>	Bill Skidmore
4:15 pm	Business Member Nominations	Bill Skidmore
4:20 pm	Fiscal Report & PY19 Budget	Jim Lucey
4:40 pm	Funding Recommendations	Kevin Perkey
4:50 pm	CEO Report	Kevin Perkey
5:00 pm	Strategic Plan Update –Business	WSW Team
5:45 pm	Public Comment	
6:00 pm	Adjourn	

### WSW Board Meetings 2019

- September 11, 2019 Cowlitz (TBD IBEW?)
- October/November Board Event (TBD)
- December 11, 2019 Clark (PIC)



### WSW Board Meeting Minutes March 13, 2019 4:00 p.m. IBEW 48 Union Hall Longview, WA

**Board Members Present:** Mike Backman, Mike Bridges, Bob Carroll, Ralph Clark, Monte Constable, Kelley Foy, Robert Gaffney, Bob Gustainis, Bob Jungers, Ilona Kerby, Mara Kieval, Eddie Martin, Diane McWithey, Bill Skidmore, Denise Smith, and Shannon Stull.

**Board Members with Excused Absences:** Ben Bagherpour, Chris Bailey, Jen Baker, Renny Christopher, Rob Harris, Bob Knight, Bianca Kolle, Jim Lucey, A.D. Simmons, Ted Sprague, and Paige Spratt.

Board Members with Unexcused Absences: Darcy Altizer and John Vanderkin.

**Guests Present:** Logan Horning, Maria Cheeseman, Matt Sneed, Jill Diehl, Lekha Fernandes, Marnie Farness, Gabe Gourde, Dave Cole, Donna Hughes, Morgan Parker, and Michael Benko.

**Staff Members Present:** Kevin Perkey, Darcy Hoffman, Julia Maglione, Melissa Boles, Barri Horner, Alyssa Joyner, Miriam Martin, Traci Williams, Amy Gimlin, and Benton Waterous.

### Welcome, Introduction of Members, Guests, and Staff

Chair Bill Skidmore opened the meeting at 4:02 p.m. and welcomed everyone in attendance. Members, guests, and staff introduced themselves.

### **CONSENT AGENDA**

Chair Skidmore entertained a motion to approve the Consent Agenda, consisting of the minutes from the Council meeting held on December 12, 2018, the Policy Memo, and the Contract Memos. Upon the motion duly made and seconded and with no discussion forthcoming, the Consent Agenda was approved with all in favor.

### WSW 2018 BUSINESS INNOVATION AWARDS

WSW Chair Bill Skidmore presented the following four Cowlitz County businesses for their efforts in workforce development: North American Tarp, for Innovation in Workforce Development; JH Kelly, IBEW 48, and Longview Public Schools, for Excellence in Building Workforce Partnerships. Representatives from each company provided additional information about the work they are doing to support and develop workers and collaborate with businesses in the local community to drive workforce efforts.

### **FISCAL REPORT**

Fiscal Director, Barri Horner, recapped the WSW's Audit Report, which consisted of no issues or findings. Ms. Horner also presented the financial reports for the 2Q PY18. Following the presentation, questions were invited but none were forthcoming. A motion was entertained to accept the 2Q PY18 financial

WSW Board of Directors Meeting March 13, 2019 Page | 1 reports as presented. Upon the motion duly made and seconded and with no further discussion forthcoming, the 2Q PY18 financial reports were approved with all in favor.

### **CEO REPORT**

Mr. Perkey highlighted some actions being taken to reach the goals of the Business portion of the new strategic plan. Some of which includes implementing a fully operational customer relationship management (CRM) system and launching our Rural Jobs Initiatives Tours with the first tour being held at Elochoman Millwork. Mr. Perkey reminded the board about the upcoming joint board meeting with the CWWC. Mr. Perkey also presented the board with a one-page summary of the new refreshed Strategic Plan. Questions were entertained and addressed by Mr. Perkey.

### **STRATEGIC PLAN UPDATE - PEOPLE**

Following an introduction along with success measures from NEXT, Program Director Miriam Martin introduced Program Managers Benton Waterous and Melissa Boles. Mr. Waterous and Ms. Boles presented updates on the progress WSW is making within SummerWorks, NW Promise, and Career Connect Washington programs. Activities, events, and outcomes were recapped specific to meeting the criteria of each goal under the People section of the Strategic Plan. Questions were entertained and addressed by program managers during the presentation.

### **PUBLIC COMMENT**

Public comments were invited but none were forthcoming.

### ADJOURNMENT

With nothing further for the good of the order, Chair Skidmore adjourned the meeting at 5:28 p.m.



### CONTRACT MEMO

**DATE:** JUNE 4, 2019

TO: KEVIN PERKEY

WSW BOARD MEMBERS

FROM: AMY GIMLIN, WSW DIRECTOR OF QUALITY ASSURANCE

**RE:** CONTRACT UPDATE (MARCH 2019 – MAY 2019)

WSW *executed* the following contracts:

- Greater Vancouver Chamber of Commerce's contract to provide business services in Clark County totaling \$67,821.
- Employment Security Department's contract to provide business services at both WorkSource Centers totaling \$80,461.
- ResCare Workforce Services' contract to implement Recruit, Train, Place activities at WorkSource. Total contract amount \$90,000.
- Frontier Apprenticeship and Training's contract to create and expand Frontier Electric's apprenticeship program totaling \$5,000.
- Agnes Balassa's contract to coordinate and write the Economic Security for All grant totaling \$8,000.
- Aerospace Machinist Joint Apprenticeship Committee (AJAC) contract to create and expand Advanced Manufacturing apprenticeship opportunities totaling \$15,000.
- Vancouver Public Schools contract to expand the development of their registered pre-apprenticeship programs, implementation of the AJAC youth apprenticeship, and support teacher externships in career and technical programs totaling \$20,000.

WSW *modified* the following contracts:

- Increased Longview Goodwill's Career Connect Washington contract by \$22,396 to provide career related learning experiences to Cowlitz County youth. Total contracted amount \$82,396.
- Decreased Partner in Careers' Title I youth contract by \$8,000 for the addition of the shared staff person at Next, total contracted amount is \$207,078.
- Terminated Portland Leadership Foundation's contract to provide internship opportunity in SW Washington. Contract terminated on February 1, 2019 with an ending contract amount of \$5,000.
- Corrected the county split for ResCare Workforce Services' contract to provide business services. Total contracted amount did not change.
- Increased ResCare Workforce Services' contract to provide Rapid Response activities at both WorkSource Centers by \$160,058 for a total contract of \$418,737.
- Adjusted Partner in Careers' Career Connect contract performance.
- Adjusted Goodwill's Career Connect contract performance.
- Adjusted ResCare Workforce Service's Career Connect contract performance.
- Increased ResCare Workforce Service's Title I youth contract to add personnel dollars for an additional staff at Next. Total contracted amount \$412,627.62.
- Budget modification for Educational Service District 112's Cowlitz Title I youth contract. Adjusted the line items. Total contracted amount of \$114,586 did not change.
- Budget modification for Wahkiakum School District's Title I youth contract. Adjusted the line items. Total contracted amount of \$7,691.82 did not change.
- Budget modification for Employment Security Department's One Stop Operator contract. Adjusted the line items. Total contracted amount of \$103,698 did not change.
- Budget modification for Longview Goodwill's Title I Youth contract. Total contracted amount did not change.
- Modified ResCare Title I Adult/Dislocated Worker service delivery contract to reflect the 30% transfer between programs and adjusting corresponding performance. Moving from Dislocated Worker to Adult.

### WSW notification of grant award:

- WSW received <u>award</u> for <u>Economic Security for All</u>, proposal development grant for \$15,000.
- WSW received a grant modification for <u>Career Connect Washington</u>, renegotiating the performance targets.

### **Board approval needed:**

The following contracts will provide service delivery to Title I Youth in PY19 (July 1, 2019 – June 30, 2020):

- Contract with Educational Service District 112 to provide Title I youth services at Next not to exceed \$163,000.
- Contract with <u>Partners in Careers</u> to provide Title I youth services at Next not to exceed **\$220,000**.
- Contract with <u>ResCare Workforce Services</u> Title I youth services at Next not to exceed **\$443,000**.
- Contract with <u>Educational Service District 112</u> to provide Title I youth services in Cowlitz County not to exceed **\$121,000**.
- Contract with <u>Goodwill of Olympics and Rainier Region</u> to provide Title I youth services in Cowlitz County not to exceed **\$118,500**.
- Contract with <u>Wahkiakum School District</u> to provide Title I youth services in Wahkiakum County not to exceed **\$7,100**.



### POLICY MEMO

DATE: JUNE 4, 2019
TO: KEVIN PERKEY WSW BOARD MEMBERS
FROM: AMY GIMLIN, WSW DIRECTOR OF QUALITY ASSURANCE
RE: POLICY UPDATES

### Monitoring Policy #2003

WSW's Monitoring Policy was out of date with actual procedures and processes for monitoring our subrecipients/contractors. This revision updates WSW's procedures, reporting guidelines and timeline to follow.

Based on the approval process, this policy approval falls under Tier 2 Executive Board approved in March.

### Tier 2 – Intermediate

<u>Definition</u>: Intermediate revisions consist of minor tweaks to language to improve functionality for service providers. The modification could be a change requested by the service provider. These revisions <u>require</u> <u>Executive Board approval</u> and <u>Full Board notification</u>.

### LaunchPad User Guidelines Policy #2009

This policy will provide guidance to users of LaunchPad. The policy will ensure compliance with Personal Identifiable Information and describe the process to add new users to the system as well the responsibility of the user agency.

Based on the approval process, this policy approval falls under Tier 3 as a new policy Executive Board approved in March and requires Full Board approval.

### Tier 3 – Substantial

<u>Definition</u>: Substantial revisions consist of significant revisions to a current policy or a State or Federal mandated "new" policy with local revisions made that will affect service delivery. These revisions <u>require</u> <u>approval</u> from both <u>Executive Board</u> and <u>Full Board</u>.

### Personnel Handbook – Computers and Technology

WSW purchased cell phones for each employee and therefore a revision to the policy was needed. This section describes the usage requirements and employee responsibility of safeguarding the device.

Based on the approval process, this policy approval falls under Tier 2 Executive Board approved in March.

### Tier 2 – Intermediate

<u>Definition</u>: Intermediate revisions consist of minor tweaks to language to improve functionality for service providers. The modification could be a change requested by the service provider. These revisions <u>require</u> <u>Executive Board approval</u> and <u>Full Board notification</u>.

### Local Demand Training Policy #3012

WSW's Local Demand Training List Policy was out of date with branding and made minor revisions to the actual process for developing and revising the In Demand List.

Based on the approval process, this policy approval falls under Tier 2 Executive Board approved in March.

### Tier 2 – Intermediate

<u>Definition</u>: Intermediate revisions consist of minor tweaks to language to improve functionality for service providers. The modification could be a change requested by the service provider. These revisions <u>require</u> <u>Executive Board approval</u> and <u>Full Board notification</u>.



### **BOARD MEMBER RENEWAL RECOMMENDATION MEMO**

DATE: JUNE 12, 2019

TO: WSW BOARD OF DIRECTORS

FROM: KEVIN PERKEY, CHIEF EXECUTIVE OFFICER

**RE:** BOARD MEMBER RENEWAL RECCOMENDATIONS

Members of the Board –

Upon the recommendation of the WSW Governance Task Force and the unanimous consent of the WSW Executive Board, we recommend the following members of the WSW Board of Directors for a new 3-Year term, beginning July 1, 2019 and ending June 30, 2022:

Christopher Bailey, JD – President, Lower Columbia College

Mike Bridges - Cowlitz-Wahkiakum Central Labor Council

Renny Christopher - Vice Chancellor for Academic Affairs, Washington State University Vancouver

Robert Gustainis – District Manager, Walgreens, Tacoma-Vancouver

Jim Lucey - Controller, Analog Devices

Eddie Martin – Human Resources, NORPAC

- Diane McWithey Executive Director, Share Vancouver
- Bill Skidmore Senior Account Executive, General Sheet Metal
- Ted Sprague President, Cowlitz Economic Development Council
- Shannon Stull Business Manager, LiUNA 335

We will hold Clark College's seat on our Board as the College continues its search for a new College President following Bob Knight's retirement this fall. We are also holding open Employer Security Department's seat on our Board while they on-board their new Regional Director. Once fully on-board and WSW has an opportunity to meet with their new Regional Director, we will consider their nomination before the Board.

Finally, we also have two open private sector Clark County board seats open. If you have any members you wish to recommend for consideration, please contact myself and/or one of our Governance Task Force leaders, A.D. Simmons & Ralph Clark. We anticipate seating these members at our Fall WSW Board Meeting.



### BOARD OF DIRECTORS BUDGET MEMO

DATE:	JUNE 12, 2019
TO:	WSW BOARD OF DIRECTORS
FROM:	JIM LUCEY – TREASURER OF THE BOARD
	KEVIN PERKEY – CHIEF EXECUTIVE OFFICER
RE:	PROGRAM YEAR 2019 BUDGET (JULY 1, 2019 – JUNE 30, 2020)

WSW Board of Directors –

The proposed 2019 budget has been reviewed by the Finance Committee and the Executive Committee, both of which have approved that the budget be adopted by the full board of directors.

Before we discuss the 2019 budget, we want to mention that we are on track to meet the revenue and spending targets for the 2018 program year. In early 2019, we received a clean audit report from our external auditors, Johnson, Stone & Pagano, P.S., for our 2017 program year that ended on June 30, 2018. At that date, we had unrestricted net assets of \$317,776. As such, we believe that we have appropriate reserves heading into the 2019 program year.

Highlights of the 2019 program year budget:

 WIOA Allocations were up slightly from last year by \$67K (1.73%) Other grant funding currently in the pipeline is down due to multi-year grants winding down and/or expiring. However, funds available for current year operations and 2019 WIOA contracting are close to even with the prior year at 58% of available funds used for service provider contracts.

Historically, funding applied for throughout the year such as state Rapid Response Funds, applied for direct Federal grants, and other competitive grants have made up between 15-21% of WSW's overall annual budget. Those funds will be recognized in the mid -year revision in January.

• Our operations and special projects costs have increased slightly over last year.

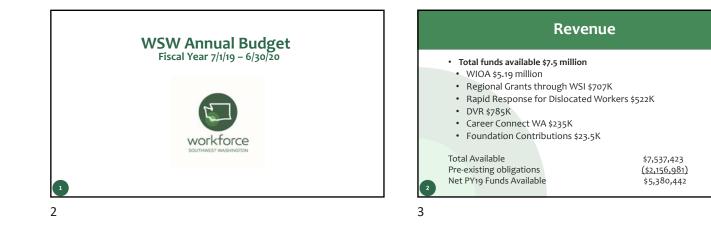
	Program Year 2018 (PY18)	Program Year 2019 (PY19)	Difference Year over Year
Operations	\$1,628,604.00	\$1,850,252.00	\$221,649.00
Special Projects	\$519,250.00	\$350,000.00	(\$169,250.00)
Total	\$2,147,854.00	\$2,200,252.00	\$52,399.00

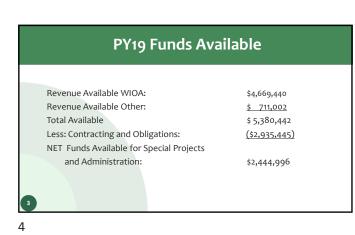
Building on prior year WSW infrastructure investments to support strategic growth our organization's combined operations and special projects budget has increased by \$52,399.00.

This is largely driven by investments we're making to support the future growth of our organization, which includes a focus on

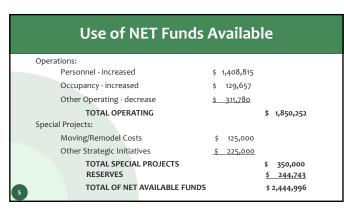
- Industry WSW maintains a clear focus on improving our product and service offerings to our main customer segment (private sector businesses). A satisfactory proposal to provide contracted business solutions services to area businesses was not received this year through the RFP process and WSW is considering alternative approaches, which includes expanding resources in-house for this function.
- Office Space In collaboration with our partners at CREDC, WSW has entered a new lease for our currently occupied space along with additional square footage adjacent to the current space. Renovations to the office are scheduled to begin this month. The renovation includes updates to office furniture and fixtures with the intention of enhancing collaboration and teamwork within and among the two organizations improving our ability to serve the community effectively and efficiently. Partnerships are the glue that enable us to build and scale impactful solutions for our community, as well as develop and secure new revenue streams for our organization. Special attention will be paid to all our partnerships as we fully transition our teams into the new space.
- Our team is aligned to better reflect both our current workload and future growth. We have benchmarked our compensation to the 50th & 75th percentile using a 2017 national salary & benefits survey compiled by The Nonprofit Times for similar organizations, both in size & scope, with data points from over 46,000 employees nationwide.

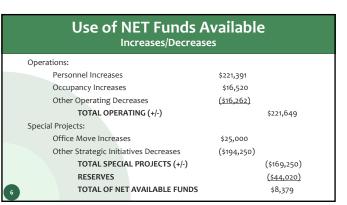
We believe that the program year 2019 budget will enable WSW to meet our program goals and strengthen the organization to better serve our community. We are willing to answer your questions about the budget and ask your approval to adopt the budget at the June board meeting.





Contracting and Obligations				
Required Future Holdback Worksource and NEXT IFA Contracts for Program Services Total Contracting and Obligations	PY19 (\$467,063) (\$151,699) (\$2,316,684) (\$2,935,445)			
5				





	A	В	С	D	E	F	G
1	WSW Budget effective for July 1, 2019	PY18 Approved Budget Jan 1, 2019		PY19 Proposed Budget as of Jul 1, 2019		Difference	
2	Special Projects:						
3	PEOPLE				-		
	AmeriCorps for Next New World of Work Training for Youth Investments				-		
	YES Branding				-		
	Talent Link for Adult Investments						
	Internship PilotWSUV / CREDC / WSW Diverse Talent Match			75,000	-		
9 10	BUSINESS			75,000	-		
	Launchpad Support , Licensing, Contract System Development				-		
	Recruiting Tool- LinkedIn Recruiter account (nonprofit version) to be used by						
	business team to source candidates for open jobs CWWC Regional Collaborative Sector Plan Development, Meeting costs.				-		
14	JobsEQ addon (RTI tool) in addition to what we pay nov				-		
	Rural Jobs Initiative Annual CWWC State of the Workforce and Sector Conference				-		
	DiscoverOrg C-Suite Sector List				-		
18	Total Business			75,000	-		
19	<u>SYSTEMS</u> Office renovation			125,000	-		
	WorkSource Facebook/digital outreach Continuation of prior project:			123,000	-		
	Communications Plan Phase 2 (Prichard) Implementation				-		
	Communications (graphic design, website refresh, video, events, printing, Next, Summer Works materials. Branding YES, Rural Jobs, Business Resource						
	Network)			75,000	_		
24	Total Systems			200,000			
25 26					-		
	SUBTOTAL SPECIAL PROJECTS	519,250		350,000		(169,250)	
28	Onerstiener						
29 30	Operations:					-	
					14.2 Budgeted EE's for PY18	-	
31	Personnel - wages and benefits	1,187,424		1,408,815	& 16.5 for PY19	221,391	
32	Professional fees - accounting, legal, consulting	47,300		47,850		550	
34						-	
35	T: Professional support	23,290		19,080		(4,210)	
37	T:Licensing, annual fees,software	22,480		24,850		2,370	
38						(0.077)	
39 40	Supplies-general office & kitchen	12,214		8,537		(3,677)	
41	Telephone	14,465		8,604		(5,861)	
42	Destage print serve rentals	2.604		2.460		(441)	
43	Postage, print,copy, rentals	2,601		2,160		(441)	
					30% Increase in office space -		
45	Occupancy	113,138		129,657	new lease amount as of August 1, 2019	16,520	
46	Coodpandy	110,100		120,001	/ dgddt 1, 2010	10,020	
47	External Printing & publications	800		700		(100)	
48 40	Individual Travel					0	
50	Local travel & mileage	34,485		29,800		(4,685)	
51	Long distance travel	33,380		7,500		(25,880)	
52 53	Conferences & meetings	18,995				(18,995)	
54	Individual Industry and CBO			9,500		9,500	
55	Group Conference Events including Travel						
56 57	Washington Workforce Association (WWA) National Association of Workforce Boards (NAWB)			7,700 36,000		7,700 36,000	3,640
58						00,000	2,210
59				41.000		(1.000)	
60 61	Insurance	15,000		14,000		(1,000)	
	Furniture & equipment	23,330		19,500		(3,830)	
63	Local meeting support	6,000		4,350		(1,650)	
65	Local mooting support	6,000		4,350		(1,050)	
66	Memberships & Subscriptions	41,702		24,850	No ELI this year	(16,852)	
67 69	Staff Training	32,000		46,800	\$2600 each, includes travel	14,800	
69						14,000	
70	SUBTOTAL OPERATIONS	1,628,604		1,850,252		221,649	
71 72						-	
73	TOTAL SPECIAL PROJECTS AND OPERATIONS	2,147,854		2,200,252	89.990%	52,399	
74	Funde Available for OPS & Consist Projects All Courses	0 496 647		2 444 000		0.070	
75 76	Funds Available for OPS. & Special Projects - All Sources	2,436,617		2,444,996		8,379	
77	Remainder in Reserve	288,763		244,743	10.010%	(44,020)	
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### RFP RECOMMENDATION MEMO

**DATE:** JUNE 12, 2019

TO: WSW BOARD OF DIRECTORS

FROM: KEVIN PERKEY, CHIEF EXECUTIVE OFFICER

**RE:** EXECUTIVE BOARD RFP RECOMMENDATIONS

### **Selection Timeline**

Date	
November 28, 2018	RFP released
January 7, 2019	<u>Bidder Conference(s):</u> 1:00 – 2:00 p.m. (Port of Kalama)
March 4, 2019	Proposals due
April 5, 2019	Bidder Presentations
April 8-12, 2019	Scoring Committee Review
April 19, 2019	CWP Committee Recommendation
May-June 2019	WSW Executive Board/Full Board Review and Approval
July 2019	Award Notifications
August-September 2019	Contract Development

### **Selection Process**

A review committee formed in February 2019. Committee members include Darcy Hoffman, Miriam Martin and Narek Daniyelyan from WSW's Leadership Team and Renny Christopher, Monte Constable, and Bianca Kolle from the Community Workforce Partnerships (CWP) Committee. Every bidder presented to the review committee either in-person or via-skype on April 5, 2019.

The committee scored each proposal based on a scoring rubric with the following criteria:

Operator

•	Demonstrated Ability and Past Performance Relationships and Collaboration Operator Plan Operator Budget and Budget Narrative	20 points 10 points 50 points 20 points
Adult/ • •	<b>Dislocated Worker/Business Solutions</b> Demonstrated Ability and Past Performance Relationships and Collaboration Business Solutions and Consortium Design	25 points 5 points 50 points

• Program Budget and Budget Narrative

### 20 points

### **Bidding Agencies**

### Operator

- ResCare Workforce Services
- Workforce Solutions LLC

### Adult/Dislocated Worker/Business Solutions

- Career Path Services and Employment Security Department
- ResCare Workforce Services, Greater Vancouver Chamber of Commerce and Kelso Longview Chamber of Commerce

### **Final Scores**

Workforce Solutions - Operator									
Proposal Criteria	<b>Points Available</b>	Score	Score		Score	Score	Score	Score	Total Average
Demonstrated experience and Past Performance	20	15	1	11	14	11	10	) 10	12
Relationships and Collaboration	10	3		5	7	3	5	j 2	4
Operator Plan	50	30	4	11	42	38	29	38	36
Operator Budget and Budget Narrative	20	20	1	L7	18	17	20	20	19
Total Points Avialable	100								
	Total	68	7	74	81	69	64	i 70	71
ResCare-Operator									
Proposal Criteria	<b>Points Available</b>	Score	Score		Score	Score	Score	Score	Total Average
Demonstrated experience and Past Performance	20	18	1	18	20	12	14	19	17
Relationships and Collaboration	10	6		9	10	6	8	3 7	8
Operator Plan	50	44	4	15	50	41	36	j 48	44
Operator Budget and Budget Narrative	20	20	1	L7	20	15	20	) 20	19
Total Points Avialable	100								
	Total	88	8	39	100	74	78	94	87
ResCare- A/DW/Bus									
Proposal Criteria	<b>Available Points</b>	Score	Score		Score	Score	Score	Score	Total Average
Demonstrated experience and Past Performance	25	21	2	22	25	20	17	22	21
Relationships and Collaboration	5	2		5	5	5	3	5 5	4
Business Solutions and Consortium Design	50	34	3	37	41	33	29	47	37
Program Budget and Budget Narrative	20	18	2	20	20	18	16	5 20	19
Total Points Avialable	100								
	Total	75	8	34	91	76	65	5 94	81
Career Path Services- A/DW/Bus									
Proposal Criteria	Available Points	Score	Score		Score	Score	Score	Score	Total Average
Demonstrated experience and Past Performance	25	11	1	18	17	21	19	22	18
Relationships and Collaboration	5	3		5	5	5	5	i 5	5
Business Solutions and Consortium Design	50	25	3	34	33	42	33	45	35
Program Budget and Budget Narrative	20	18	2	20	20	18	14	4 20	18
Total Points Avialable	100								
	Total	57	7	77	75	86	71	92	76

### **Recommendation- Adult/Dislocated Worker**

Based on proposals, presentations, and discussion at the CWP Committee & Executive Board meetings, the Executive Board recommends the WSW Board of Directors invest in ResCare Workforce Services for Adult and Dislocated Worker.

### **Recommendation- Business Solutions**

Neither bidder was able to provide a satisfactory Business Solutions model. A lack of clear direction regarding Business Services was further reinforced in bidder presentations. As a result, the Executive Board recommends the WSW Board o Directors maintain the Business Solutions funds so that WSW can align the staff associated with those funds more closely to the economic and workforce sector strategies, exploring the potential for renewing the WSW Industry/Biz Solutions Team within our organization.

### **Recommendation-Operator**

Based on proposals, presentations, and discussion at the CWP Committee meeting, the CWP committee and the Executive Board recommends the WSW Board of Directors invest in ResCare Workforce Services for Operator, with a clear Conflict of Interest Firewall agreement between the Operator contract and the Adult/Dislocated Worker contract.



### **CEO REPORT**

**DATE:** JUNE 12, 2019

TO: WSW BOARD OF DIRECTORS

FROM: KEVIN PERKEY, CHIEF EXECUTIVE OFFICER

Members of the Board –

The following highlights provide updates on key areas of our strategic plan. Our meeting this month will go deeper on the BUSINESS section of our plan, with an in-depth conversation around our Rural Jobs Initiative lead by our Business Team.

### **BUSINESS**

- Finalizing our Rural Jobs Initiative with employer tours & discussions with Elochoman Millwork, Inc. in Wahkiakum County, Cowlitz Container & Dye Cutting in Cowlitz County and North Pacific Paper Company (NORPAC) in Cowlitz County. During our Board meeting, we'll hear from each of our participant companies while we explore how we can best support economic growth in the rural parts of our region through meaningful workforce investment.
- Our team is continuing to buildout our CRM tool (Launchpad) with new visual dashboards (an early version is shared with this report) as well as new custom reports that will drive improved business engagement and investment opportunities.
- Following our joint CWWC Board meeting, our industry team has renewed its focus on supporting
  industry & career awareness through our CareersNW platform. The team recently presented to the Battle
  Ground School District during their year-end CTE meeting on each of our key sectors, are in the process of
  updating our sector posters for K-12 distribution and collaborating with our partners on increasing
  industry & career awareness in the coming months.

### <u>PEOPLE</u>

- Launching a new Youth Manufacturing Apprenticeship with Vancouver SD and Cascadia Technical Academy and four companies (Alpha Iron, Elkhart Plastics, ControlTek and Vancouver School District's maintenance dept).
- Developing a pathway in partnership with Cascadia Technical Academy for Construction companies to train and hire talent from Next.
- Development and submission of Thrive, a Manufacturing and Construction led initiative to develop pathways for underemployed talent in Cowlitz County to secure livable wage employment. As part of Thrive, we are working with the Community Foundation of SWWA on a co-investment strategy to address inequities in Cowlitz County relating to economic insecurity.
- Expanded Career Connect Washington into Cowlitz County with a \$100K investment for our partners at the SWWA Stem Network, who recently formed the Cowlitz Wahkiakum Leadership Advisory Council as the kickoff team implementing this work.

• Piloted Talent Link with Healthcare team through NW promise grant participants. Talent link is a prequalified, vetted candidate pool that we can access when businesses need candidates.

### <u>SYSTEM</u>

- WSW continues to implement Triage team to quickly asses customer needs and direct accordingly. On average, they see over 100 customers per month and have co-enrolled 729 job seekers since January (506 Adult, 223 Dislocated Workers).
- Implemented Workshops team centered around Recruit Train Place (RTP) initiative. Hired lead facilitator to develop Essential Skills workshop based on industry feedback and evaluate current offerings to ensure consistency between workshops. We are on track to surpass workshop attendance from last year. (2,629 customers attend a workshop in 2018. 1,452 customers have attended a workshop through May 2019).
- Started Co-Enrolling customers into Title I and Title III services. Co-enrollment braids funding and resources to provide a greater level of service to customers who may not have otherwise received them. In 2018, 1,109 job seekers were co-enrolled in WIOA Title I (481 Adult; 628 Dislocated Worker). So far in 2019, 1,631 job seekers have been co-enrolled in WIOA Title I (1,070 Adult; 561 Dislocated Worker)
- Planning WorkSource space renovation, to be completed summer 2019. Renovation will provide a larger and more flexible space for customers and allow staff to be physically located with their functional teams.
- Signed partner agreement and sub-lease with Bridgeview Resource Center to formalize our already great partnership. WorkSource staff offer job seeker services at Bridgeview five days a week.
- Conducted comprehensive evaluation of communications, marketing, and outreach efforts. New communications plan to launch July 2019.
- Planning and coordinating WSW/CREDC office renovation project. Construction to take place in summer 2019. New office ready for occupancy in fall 2019.

### FUNDING & POLICY

- Successfully completed and submitted a \$1.5M proposal to the State of WA in response to their Economic Security for All Initiative (locally called THRIVE). WSW has received a \$15K planning grant to assist with our proposal development and we anticipate a final decision by the end of June. This is a two year investment opportunity.
- Successfully completed and submitted a \$1M proposal to the Department of Justice for a new local investment initiative called RAISE (Re-entry Activities Instituted for Success & Employment), in collaboration with Cowlitz County Corrections Department (Cowlitz Corrections), WorkSource, Lower Columbia Community Action Program (LCCAP), Washington State University Vancouver (WSU-V), Love Overwhelming, and other engaged community partners. RAISE builds upon our prior LEAP efforts in Clark County aiming to reduce the recidivism of medium- and high-risk offenders by 10% by connecting them to housing supports, mental health services, family reunification services, financial coaching, and other necessary support services that ultimately will lead them to being training and/or job ready 9-12 months post-release.



## Strategic Plan Focus: Business

## **Business**

- Create a pre-qualified talent pool based on high growth, high demand industry needs
- Implement a real-time business tracking, customer satisfaction and reporting system
- Launch a new regional business talent matching service, matching talent with unfilled in-demand jobs
- Implement a new Rural Jobs Initiative aimed at supporting economic opportunity throughout our rural communities

- 75% of all job orders filled
- 95% of job orders have qualified referrals within five days
- 30% increase in # of incumbent workers trained



Develop innovative approaches to meeting the human capital needs of our regional industries

### **2019 Key Initiatives**

### **Success Measures**

- Minimum 95% customer satisfaction rate
- 75% of cohort trainees placed in employment lacksquare
- 200 job seekers vetted as pre-qualified talent  ${}^{\bullet}$

### **Success Measures**

### **Strategic Plan Metric**

75% of all jobs orders filled

95% of job orders have qualified referrals w/ in five

30% increase in # incumbent workers trained

Minimum 95% customer satisfaction rate

75% of cohort trainees placed in employment

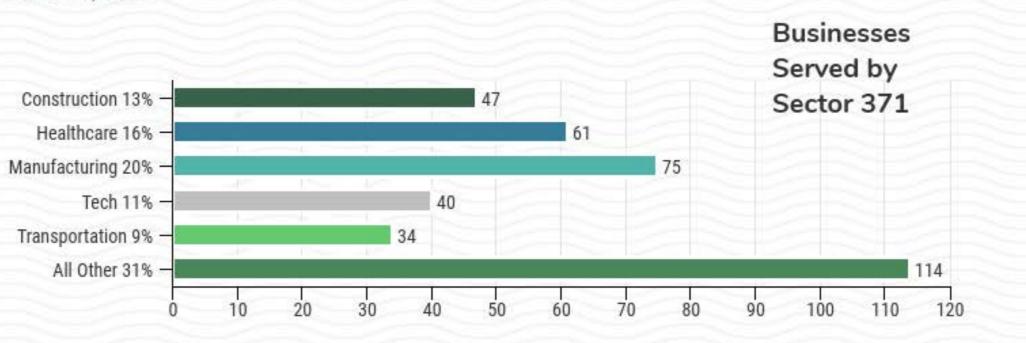
200 job seekers vetted as pre-qualified

Data Source: August 2018-May 2019 Launchpad \*\*IW Data is for PY17 & PY18 Q1, Q2, Q3 Efforts to Outcomes (ETO)

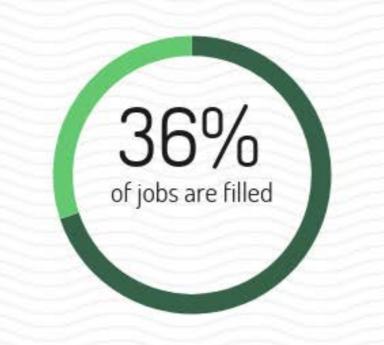
	Outcome
	36% (began tracking hires in Feb @ 47%)
ive days	n/a
	PY17 385; PY18 147
	n/a
	Cohorts complete summer/fall 2019
	n/a



This report examines Business Services' performance and trends using relevant data collected in Launchpad between July 2018 and May 2019.

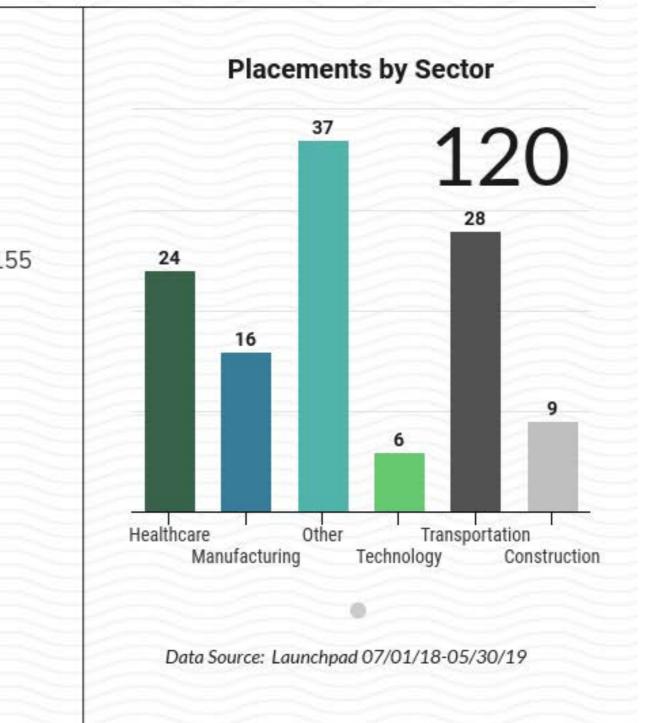


- Unique businesses served: 371
- Services provided: 884
- Total job openings: 334
- Total jobs filled: 120
- Total # on-the-job training: 80
- Total # incumbent workers trained: 155



# Workforce Southwest Washington June Board Meeting 2019

Data Source: Launchpad 07/01/18-05/30/19



## **Columbia-Willamette Workforce Collaborative**

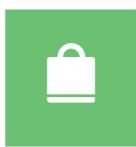




Manufacturing Staff Training



**Construction** Extending workforce plan for one year



Healthcare Industry-led workgroups actively participating



**Tech** Implementing Next Gen Sector Partnership

## **Rural Jobs Initiative**

### **Prepare a Rural Jobs Report to Help:**

•Better inform our investment strategies throughout the region •Showcase the work of our employer partners to support our rural industry partners

### **Task Force Members**

- Mike Backman
- Ted Sprague
- Ralph Clark
- Bob Jungers
- Mike Bridges
- Bill Skidmore
- Eddie Martin

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•Find new ways that we can support business growth, and develop or strengthen strategies

### **Business Tours**

- **Elochoman Millwork** Cathlamet, WA (Wahkiakum County)
- **Cowlitz Container & Die Cutting** Longview, WA & Kalama, WA (Cowlitz County)
- NORPAC Longview, WA (Cowlitz County)

## **Rural Jobs Initiative – Industry Panel**

### Moderator:

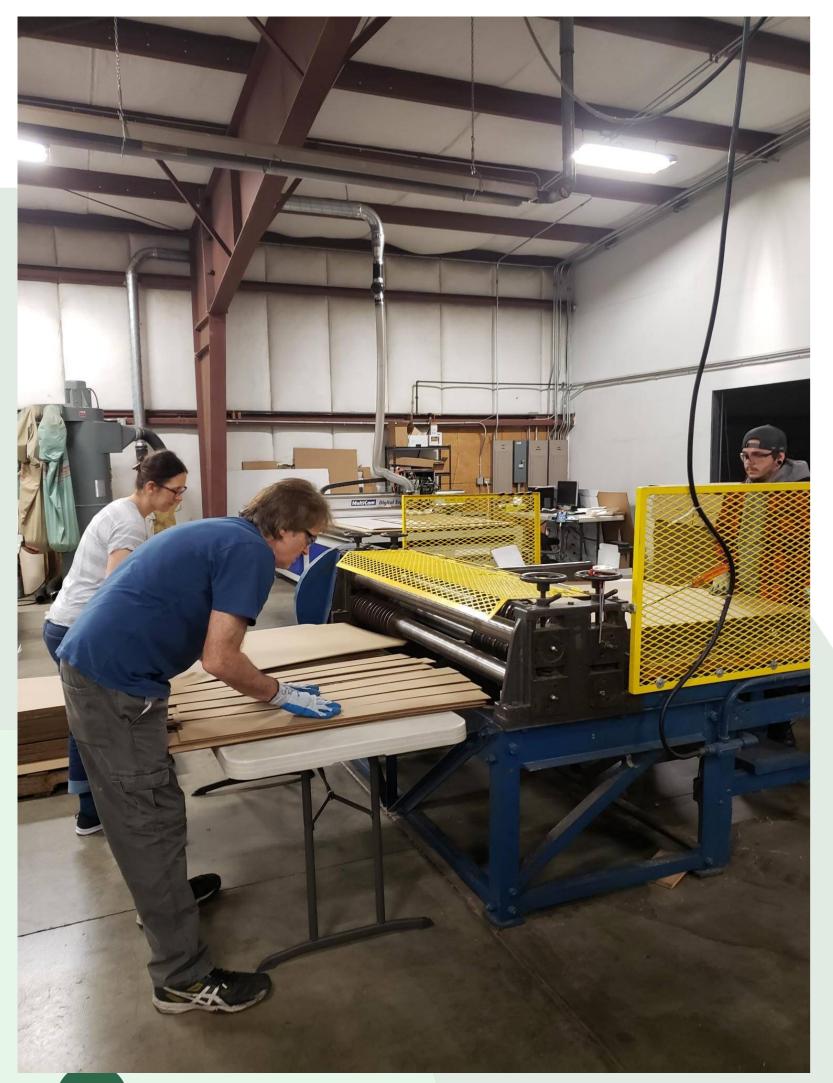
- Alyssa Joyner, Industry Initiatives Management
   Panelists:
- Ted Sprague, President | Cowlitz Economic Development Council
- Bob Jungers, Owner | Elochoman Millwork
- Ralph Clark, Owner | Cowlitz Container & Die Cutting
- Eddie Martin, Human Resources | NORPAC

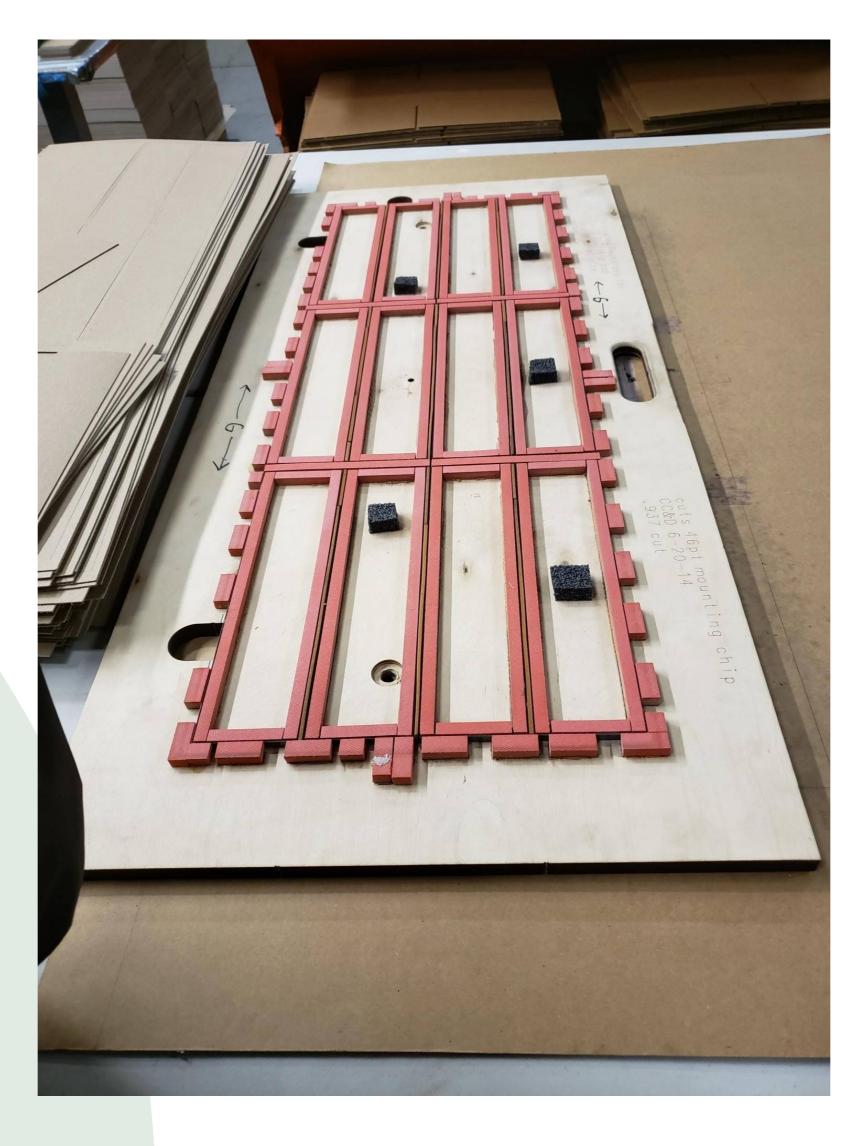
### Alyssa Joyner, Industry Initiatives Manager | Workforce Southwest Washington

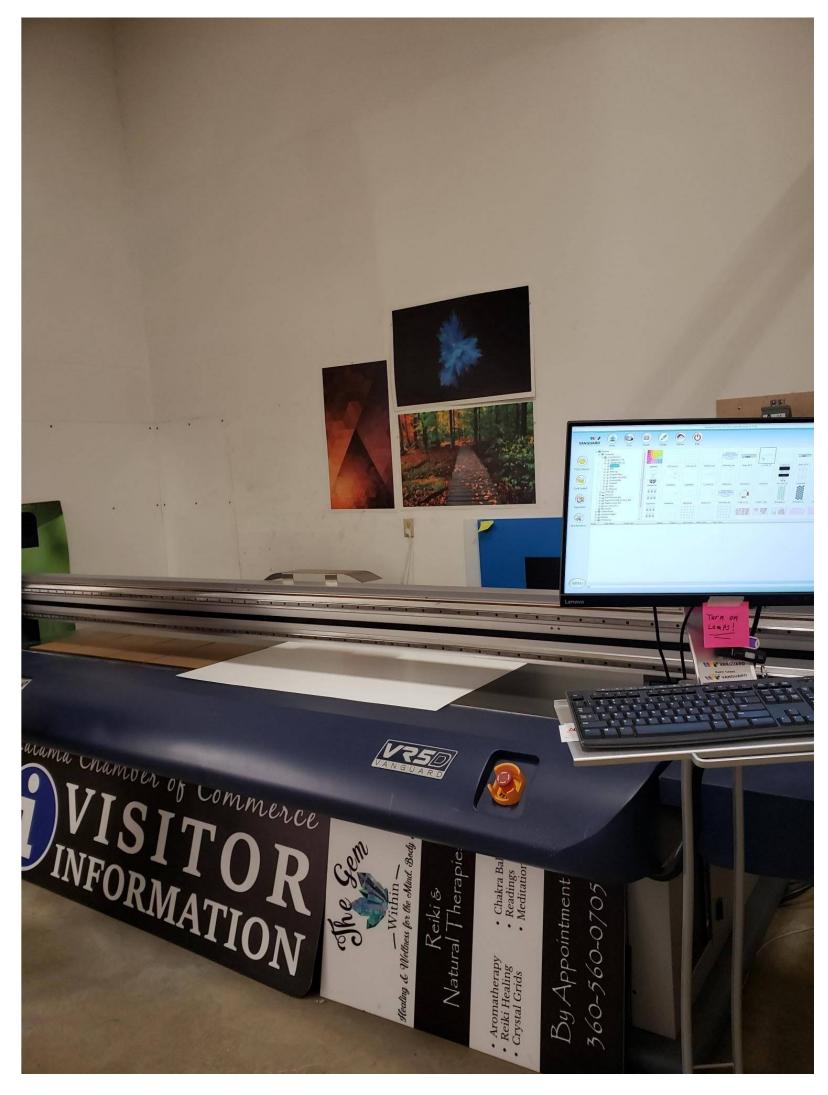
## Rural Jobs Initiative – Elochoman Millwork



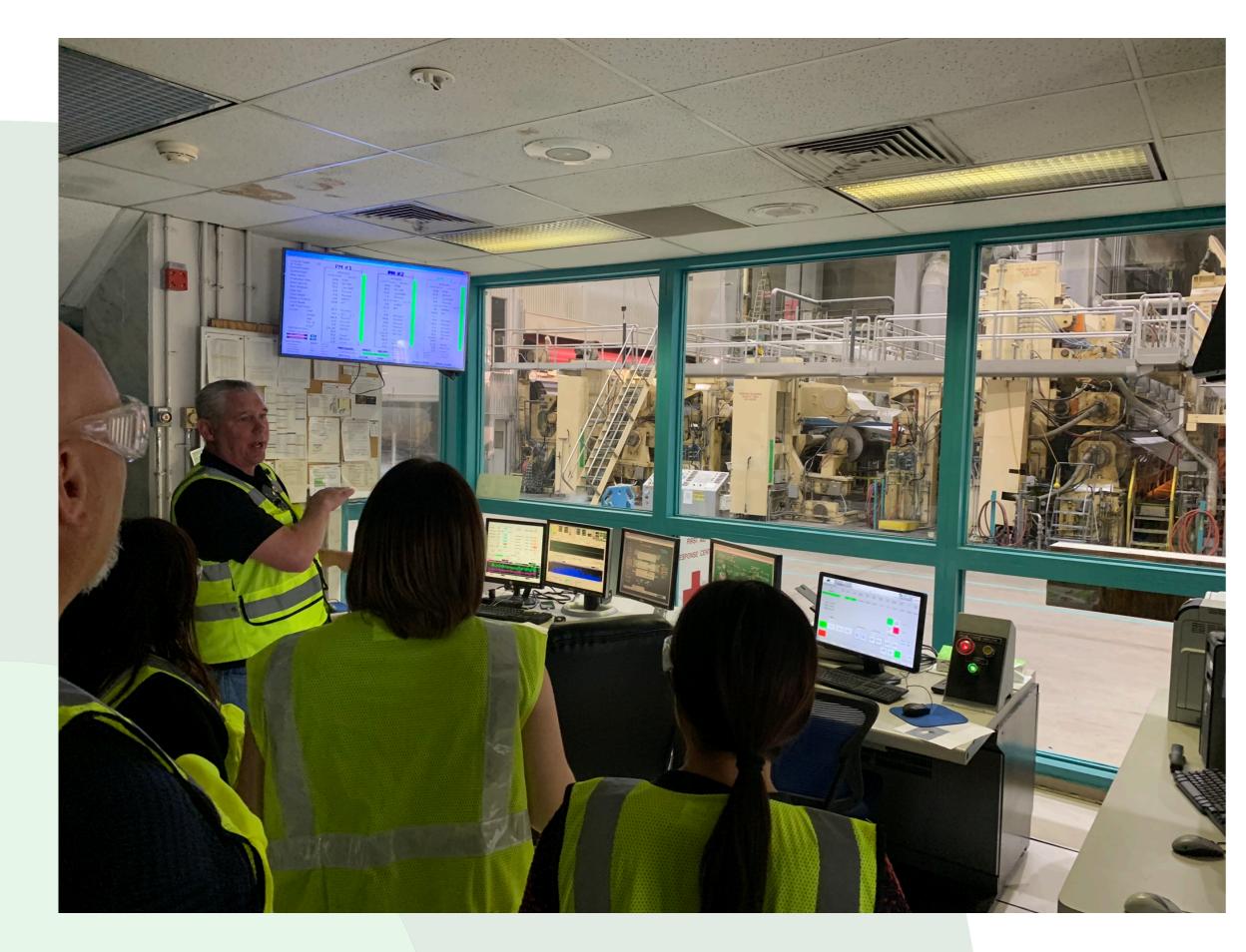
## Rural Jobs Initiative – Cowlitz Container & Die Cutting







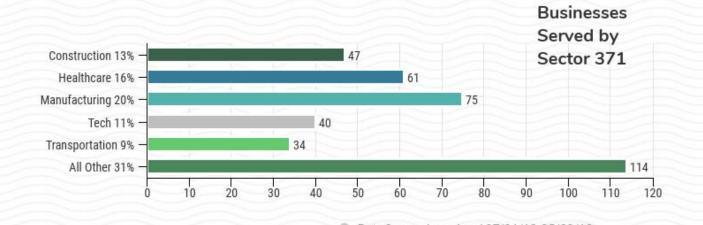
## **Rural Jobs Initiative - NORPAC**





### Workforce Southwest Washington June Board Meeting 2019

This report examines Business Services' performance and trends using relevant data collected in Launchpad between July 2018 and May 2019.



Data Source: Launchpad 07/01/18-05/30/19

**Placements by Sector**  Unique businesses served: 371 37 120 Services provided: 884 Total job openings: 334 Total jobs filled: 120 28 Total # on-the-job training: 80 Total # incumbent workers trained: 155 24 16 9 6 Transportation of jobs are filled Healthcare Other Manufacturing Technology Construction 6 Data Source: Launchpad 07/01/18-05/30/19 Data Source: Launchpad 07/01/18-05/30/19